



Always there  
**Anglicare** 30  
years

# ANNUAL REPORT

## 2013/14

**Anglicare**  
Central Queensland



### Anglicare Central Queensland

exists to assist individuals,  
families and communities to  
live life to their fullest potential.



David Robinson  
**BISHOP**

## BISHOP'S FOREWORD

A quick look at the Anglicare Annual Report for 2014 reveals something of the breadth and depth of care provided by AnglicareCQ. This care ranges across many areas from Community Housing to Child Safety and Foster Care, to Youth Services, Mental Health and Lifestyle Support and is a witness to the commitment of Anglicare staff as they seek to serve and help others.

As I read of the care they provide to those who are most in need in our communities, I am reminded of the words found in Matthew's gospel where Jesus answers those who are righteous saying, 'Truly I tell you, just as you did it to one of the least of these who are members of my family, you did it to me.' (Matt 25:40).

The talented and dedicated team of staff and volunteers at AnglicareCQ deserve our thanks and prayers for the work they do to support the mission of the Church – revealing the God who is always there – as they offer a variety of services across this region.

I commend this report to you and I am sure you will join with me in praying for all of the Anglicare staff and the great work of AnglicareCQ.

“The talented and dedicated team of staff and volunteers at AnglicareCQ deserve our thanks and prayers for the work they do to support the mission of the Church.”

## CHAIR REPORT

At the recent Anglicare Australia National Conference I was struck anew by the breadth and depth of Christian commitment exhibited in the many ways the Anglicare family provides care to the more vulnerable people in our community. The theme of the conference was “Strength to Strength: Ideas that Transform”, a theme which resonates very closely with the work of Anglicare Central Queensland.

As the Chair of the Board I would like to express the Board's appreciation of the way the dedicated staff members and volunteers have worked to strengthen individuals, families and community connections throughout Central Queensland over the last 30 years.

The last 12 months have been a time of change and challenges. These have encompassed changes in Board Membership and government directions in the provision of social welfare and regulation of not for profit organisations.

Changes to the Board membership included the farewelling of Bishop Godfrey Fryar, Chairman Tom Ferris and Board Member Flora Wellington. New members welcomed to the Board are Steven Deaves and Alan Larsen. In September The Rev.

David Robinson was enthroned as 12th Bishop of Rockhampton and the Board looks forward to working with him.

The annual Board workshop in February was conducted to equip the Board with the strategic readiness required to position Anglicare Central Queensland with the flexibility necessary to respond to the challenge of expected government and regulatory changes without compromising current and future service provision. Inclusion of the Senior Leadership Team on the first day of the workshop was beneficial in informing the strategic decisions of the Board Members.

The changes to provision of social housing in Queensland, the Carmody Report into child protection reforms and the proposed introduction of the National Disability Insurance Scheme incorporating Consumer Directed Care resulted in the strategic decision to form the two sub-committees of Housing, chaired by Scott McGregor, and Marketing, chaired by Warren Acutt.

The benefits of these committees soon become evident. The Housing Sub Committee contributed to the development of the Housing Business Plan 2020 and the

gaining of Tier 2 registration with the National Regulatory System for Community Housing.

The Marketing Sub Committee was involved in the review of the existing website and endorsement of our new interactive website. This committee also initiated the planning for the successful 30th anniversary celebrations held throughout all Anglicare Central Queensland service areas.

The ongoing prayer and financial support from the Parishes of the Rockhampton Diocese, the grant from the Gladstone Foundation for the building of three residential homes for youth in care as well as the continued expansion of funding across all program areas reflect the esteem in which the work of Anglicare Central Queensland is held.

This ongoing prayer support and recognition by community and funding bodies assures the Board of our belief in the ability of Anglicare Central Queensland to continue to provide homes and support for at risk individuals and families in our community.

**Rhylla Webb**  
**CHAIR OF THE BOARD,**  
**ANGLICARE CENTRAL QUEENSLAND**

## CEO REPORT

2013-2014 has been a year of celebration and change for Anglicare Central Queensland. In this report you'll meet a few of the 13,764 people AnglicareCQ worked with in past year, and find out about our successes and our expanding services.

In May 2014 the organisation marked its 30th anniversary with events across the region. From humble beginnings in the early 1980s with four staff, today the organisation has more than 150 staff based in nine cities and towns across Central Queensland. Our celebrations reflected the diversity of the communities we serve and are a credit to the dedicated staff and volunteers involved in these events.

The 30th anniversary also signalled the renewed focus our board has set through the strategic plan on engaging our community. In January 2014 AnglicareCQ launched its new website, part of our efforts to raise our public profile and community awareness of the organisation and the services we offer. The development of an organisational practice framework was another initiative commenced as part of our strategic direction towards a strengths focussed and recovery oriented consumer driven care model. Quality service delivery into the future looks assured, with two major

accreditation efforts for the year successfully achieved. Organisational accreditation under the Human Service Quality Framework will underpin service delivery in our child safety and support work – from people with a disability or mental health concern, to counselling and youth support. The process is assisting Anglicare take a more consistent approach across all of our work. During the latter part of 2013-14 a great deal of work was done to secure our registration as a Tier 2 provider with the National Regulatory System for Community Housing – one of the first three in Queensland. Registration underpins the service we provide to tenants across the 550 properties in our portfolio, from studio units to family homes, covering community needs from crisis accommodation for people facing homelessness to affordable long-term homes.

The financial year brought changes that required us to respond and adapt to a new investment approach by the Queensland government – with submission writing and retendering in a competitive environment. Our staff rose to the challenge, and we have secured and increased services across mental health, child safety, and youth services for the coming financial year. Our mental health services are

growing and we are trialling cross-regional leadership in that sphere.

A special highlight for the year has enabled the commencement of construction of three specially designed houses in Gladstone to provide residential care for 12-17 year olds with complex care needs. This work was made possible by a grant for \$2.4 million from the Gladstone Foundation. Construction is progressing well, and some of the Gladstone region's most vulnerable children and young people will have a new home by Christmas.

Our volunteers continue to be a valuable part of AnglicareCQ's operations, from staffing the bargain store to organising fundraisers, wrapping Christmas presents and assembling hampers. Volunteers are a vital force in regional communities, and the selfless service of our team makes a very real difference to the organisation and the communities in which we operate.

The past year has been a time to celebrate our past and our achievements, recognise our capacity and the challenges we face, and look forward to the opportunities ahead.

**Suzie Christensen**  
**CHIEF EXECUTIVE OFFICER**



MIRVAC VOLUNTEER IN THE GARDEN

## HOUSING

### LEADING THE WAY IN COMMUNITY HOUSING

In early July AnglicareCQ was awarded registration as a Tier 2 provider under the National Regulatory System for Community Housing, one of the first to do so in Queensland.

AnglicareCQ is one of eight providers in the state recognised by the regulatory body, and currently the only provider servicing our region in Central Queensland. The regulatory system outlines the requirements expected of community housing providers, and involves a rigorous assessment process undertaken by the state's Registrar.

AnglicareCQ manages more than 550 properties across an area stretching from the coast inland to Winton. This registration is acknowledgement of the high standard of community housing that we deliver, and key to our plans to continue these services into the future.

This registration underpins our continued role as a leading provider of community housing, and will allow the organisation to be part of the Queensland Government's Housing 2020 Strategy, which focuses on delivering a flexible, efficient and responsive community housing sector. By 2020, the Department of Housing and Public Works aims to have transferred 90% of tenancy management to the non-government sector, creating opportunities for organisations like AnglicareCQ to take on an expanded role in managing local housing.

Our goal is to help people find accommodation appropriate to their needs, and reduce the risk of homelessness in our community.

**2,670** community housing tenants

**541** properties including:

**164** National Rental Affordability Scheme properties

**120** Community Rent Scheme properties

**21** Rural & Isolated Accommodation Scheme properties

**948** people accessed homelessness services

### TENANT PROFILE: PAT FROM FRENCHVILLE

11 years ago, Pat had to move out of her home. She'd suffered a nasty fall, and was at risk of further falls in the bathroom of her old Housing Commission home.

The Housing Commission – now the Department of Housing and Public Works – referred Pat to AnglicareCQ, where she became Community Housing Officer Andy's first client. More than a decade later, both Andy and Pat are still with the organisation.

These days Pat lives in one of AnglicareCQ's disability-accessible units in Rockhampton, with a bright-eyed little dog, a lovely garden and an impressive collection of porcelain dolls. The unit's accessible features mean Pat is able to live independently and remain an active part of her local community.

"I couldn't be happier," says Pat. "Look what I've got!"

Pat's tenancy also provides peace of mind for her family, who know that Mum has a safe place to call home where her risk of falls is minimised.

"My family is so grateful to Anglicare," Pat says. "They've looked after me for so long. They think Anglicare is paradise."

### MIRVAC COMMUNITY DAY

Community housing tenants in Rockhampton have a new library in their communal area and upgraded gardens and outdoors areas thanks to Mirvac. The working bee was made possible by a Mirvac Community Day in May 2014, an annual event when the company's staff volunteer their time to give back to the community and support local causes.

AnglicareCQ extends a heartfelt thanks to all the volunteers involved, and to donors including Mirvac, the Rockhampton Men's Shed, Target, Super Amart, Plantability, and City Centre Plaza retailers including Australian Country Living, Cafe Emporio, AusCare Pharmacy, Ichi-Maki, Coles and Target.





ROCKHAMPTON FOSTER CARE STAFF

**224** families supported in providing foster and kinship care  
Out of home care provided to **16** children and young people  
**148** participants in AnglicareCQ youth services

## CHILD SAFETY

### STRONGER FUTURES EXPANSION

AnglicareCQ's child safety staff are preparing to assist even more young people and their carers.

In Rockhampton, the organisation won contracts to provide an additional 58 foster and kinship care places, and to establish a new residential care house to provide places for two young people aged 12-18. Residential care provides a safe, nurturing home-like environment with an emphasis on helping young people take an active role in planning their future to become strong, confident, healthy adults.

In Gladstone, an additional 15 foster and kinship care placements will be taken on, as well as a significant infrastructure project funded by the first round of grants from the Gladstone Foundation. With \$2.4 million from the Gladstone Foundation, AnglicareCQ is building three specially designed houses to provide residential care to 12 to 17 year olds with high to extreme support needs. They might be young people with health conditions, disability, trauma, or challenging behaviour. With work progressing well and the first house in particular nearing completion, some of the Gladstone region's most vulnerable young people will have a new home by Christmas.

In Emerald, a newly established foster and kinship care program will co-ordinate 42 foster and kinship care placements in the Central Highlands and central western Queensland region.

In January 2014 AnglicareCQ received accreditation and our organisational licence as a provider under the Department of Communities, Child Safety and Disability Services' Human Services Quality Framework. The Framework simplifies the quality process for the human services sector, and reduces duplication in the compliance process: our new licence replaces four previous certificates. This new accreditation process is an essential step in ensuring the organisation's future as a provider of a diverse range of human services.

115 new foster and kinship care placements mean we enter with the new financial year with the challenge to recruit more foster carers, and broaden our pool of people willing take on the challenging yet immensely rewarding job of providing a home, safety, security and a future for some of our region's most vulnerable children and young people.

### MEET TWO OF OUR FOSTER CARERS

Foster care has always been a part of Termina's life. She grew up with four foster siblings and now, with her partner Clayton, provides foster care with support from Anglicare Central Queensland.

"Having extra family members is normal for me," says Termina. "There's nothing better than having extra people at the dinner table." And she should know – their own table can fit nine people.

More than 4,500 families like Termina and Clayton provide foster and kinship care in Queensland, including 224 supported by Anglicare Central Queensland. Across the state, they're helping build a better future for more than 7,500 children from infants to teenagers.

"We really can make a difference to the future," Termina says. "We're building a legacy for generations to come."

The couple agree foster caring is a very rewarding role, as well as a significant responsibility.

"It's a commitment. You're committing to a family member," Termina says. "The best job in the world is being a Mum."

"And a Dad," Clayton adds.



THE BILOELA TEAM



CR MAXINE BRUSCHE, CEO SUZIE CHRISTENSEN, GLADSTONE MAYOR GAIL SELLERS, AND SOUTHERN REGION MANAGER KATHY HORTON



## 30TH ANNIVERSARY

In May 2014 AnglicareCQ marked our 30th anniversary with events across the region.

From humble beginnings in the early 1980s with four staff, today the organisation has more than 150 staff based in nine cities and towns across Central Queensland. Our celebrations reflected the diversity of the communities we serve, with morning teas for 12 people or 200, jam and scones and jumping castles, and performances by participants, staff and community. These events were a fantastic opportunity to showcase our work to the wider community, and their success was a testament to the hard work and enthusiasm of our local teams right across Central Queensland.

The Anglican Diocese of Rockhampton has a history of social welfare stretching back to the early 1900s, when St Mary's Home was established in Rockhampton "for girls who had fallen in the bush". By the 1920s the focus of their work had shifted to St George's Home for Children at Parkhurst, which operated until 1979.

In the early 1980s, newly elected Bishop George Hearn was keen to continue the Diocese's history of social welfare. This commitment led to the creation of Careforce in May 1983, with focus on providing support and intervention for families at risk.

By the mid 1990s Anglican social welfare agencies across the country were taking on a common name – Anglicare – and in 1998 Careforce officially became Anglicare Central Queensland.

Careforce was initially administered by the Anglican Diocese of Rockhampton, which also provided most of the funding. In 1999, AnglicareCQ became a separately incorporated entity from the Dioceses. Today our main funding partner is the Queensland Government, particularly the Department of Communities, Child Safety and Disability Services, the Department of Housing and Public Works, and Queensland Health.

AnglicareCQ is one of more than 40 member agencies making up the Anglicare Australia Network, providing services in communities across the nation.

From humble beginnings in the early 1980s with four staff, today the organisation has more than 150 staff based in nine cities and towns across Central Queensland.





ROCKHAMPTON SUPPORT SERVICES TEAM



BARCADDINE 30TH PARTY



EMERALD 30TH PARTY



BILOELA 30TH PARTY



ROCKHAMPTON 30TH PARTY



LONGREACH 30TH PARTY





## MENTAL HEALTH

### HEALTHY MINDS

AnglicareCQ has been awarded more than a million dollars a year for three years by the state government to provide community mental health programs in Central Queensland.

From the start of the new financial year, the Healthy Minds program which currently services the Gladstone, Emerald and Longreach areas will be expanded to include Biloela and Rockhampton, as well as smaller communities around those centres.

Healthy Minds works with people from 18 to 64 years who are experiencing severe and persistent mental illness, through one-on-one personal support and group programs.

AnglicareCQ was one of 24 agencies across the state to benefit from a total of \$71.5 million in funding from Queensland Health, which will support a range of community mental health programs in full for three years starting from July 1, 2014.

AnglicareCQ will use the \$3,722,499 funding to deliver the Healthy Minds program in the Central Queensland and Central West Health and Hospital districts.

### TENANCY SUPPORT

The Personalised Support Service works with people with mental illness who live in community housing in Emerald, Rockhampton, Gladstone and surrounding communities. The new program is funded by Queensland Health to help people whose tenancy may be at risk due to mental health related concerns. Tenants may be referred to the service by community housing organisations including AnglicareCQ's housing programs, as well as local mental health or housing services.

The program has three case workers: Rae in Rockhampton, Raylee in Gladstone, and Sarah in Emerald, under the leadership of Jenny based in the Emerald office. The case workers develop support and action plans to help individuals address the issues that are putting their tenancy at risk. They can help with challenges like managing money, drug and alcohol misuse, self care and living skills, building social networks, and making meaningful use of time.

Practice Leader Selena Cleveland says the program builds on the organisation's experience in tenancy support, and extends that to work with a specific group of people who need help to stay in their homes.

**5,011** participants in mental health support programs

**978** participants in counselling programs, with **5, 210** contacts

### PARTNERS IN RECOVERY

Partners in Recovery supports people with severe and persistent mental illness with complex needs, by facilitating collaboration and communication between the different service providers involved in their care. PIR works to strengthen partnerships between clinical services and community supports, and to ensure local communities have a strong referral network between service providers so people with complex mental health care needs have access to the full range of services and supports.

In September 2013, AnglicareCQ became a member of the Central Queensland region's Partners in Recovery consortium. We have community recovery and wellbeing counsellors in Emerald and Biloela, servicing the Central Highlands and Banana Shire districts.





HAYLEY IN THE GARDEN



LSO AT THE BANANA SHIRE INDUSTRY SUMMIT



## YOUTH

### COMMUNITY GARDEN GROWING NEW SKILLS FOR YOUNG GARDENERS

There's nothing like fresh vegetables harvested straight from your own garden.

That's something AnglicareCQ's tenants and participants in Emerald get to enjoy, thanks to the efforts of a team of young gardeners from our Youth Momentum program.

"We had some young people who were keen to get involved with a weekend activity," explains Youth

Momentum co-ordinator Hayley Finger. "We met up through the week to work out a design and a budget. Then we spent two or three weekends working on the garden, including six hours shovelling dirt into garden beds.

"It brings in a lot of life and living skills. They had to research what they could plant, come up with a budget – it's a lot more than just a garden."

The community garden has a focus on herbs and vegetables that reach maturity quickly. The harvested produce is distributed to AnglicareCQ

tenants and participants in Emerald, and also taken home by the young people to be shared with their families.

Hayley says her crew of young gardeners are very proud of what they've achieved.

"A lot of them came into the project feeling like if they tried anything they'd fail, or it would die, so it's been really good for them to see the plants still alive and growing."

"It brings in a lot of life and living skills. They had to research what they could plant at what time, come up with a budget – it has a lot going on behind it rather than being just a garden."

## LIFESTYLE SUPPORT OPTIONS

### LIFESTYLE SUPPORT OPTIONS MARCHING TO THE BEAT OF OUR OWN DRUM

LSO's African drumming troupe had a string of performances and successes during 2013-14, including a win at the Biloela Eisteddfod. Six drummers, a didgeridoo player and LSO support workers make up the troupe, which grew out of the disability support service's regular Monday morning activities.

"A lot of our participants love music, and we do a lot of dancing because many of our participants have goals around getting more physical activity," says Marie Austin from AnglicareCQ's Biloela office.

"The drumming takes quite a lot of discipline, to be listening for the cues and knowing what to do next. There's also physical skill involved, keeping time and also keeping with the story they're telling through their drumming."

The group took out first place for their African Story at the Biloela Eisteddfod, and performed at AnglicareCQ's 30th anniversary celebrations in May.

Lifestyle Support Options has 32 clients in Biloela and surrounding communities, supported by 15 support workers. The service provides support for people with disability to live independently, training in life skills, and opportunities for learning, socialising and community access. LSO also provides respite, information and advocacy.

# FINANCE REPORT

Anglicare Central Queensland has recorded a surplus of \$610,338 for the 2013/2014 financial year; remaining in a sound financial position with net assets being \$3.5 million in comparison to \$2.8 million in the 2012/2013 financial year. The cash on hand is \$4.4 million in comparison to \$3.4 million in the 2012/2013 financial year.

The surplus is mainly a result of the capital grant of \$929,720 received from the Gladstone Foundation to construct three properties in Gladstone for the Child Safety Residential programs. This has also resulted in our fixed assets increasing from \$2.2 million dollars in 2012/2013 to \$2.7 million dollars in the 2013/2014 financial year, as the construction costs of the three properties has been capitalised.

The 2013/2014 financial year has seen a number of program contracts being finalised, including our Youth Support Coordinator programs in Emerald and Longreach and the transition of the Family Day Care program to Family Day Care Queensland. However AnglicareCQ has been successful

in obtaining further mental health funding to the value of \$568,000 for the Partners in Recovery Program and Personalised Support Program.

The housing portfolio has grown by 65 properties or 14% in the 2013/2014 financial year. The total number of properties at the end of June 2014 being managed by AnglicareCQ is 541. The growth in the number of properties has occurred within the NRAS portfolio. Conversely the number of private headleased properties under the Community Rent Scheme in both Rockhampton and Gladstone has declined due to the financial viability of the programs.

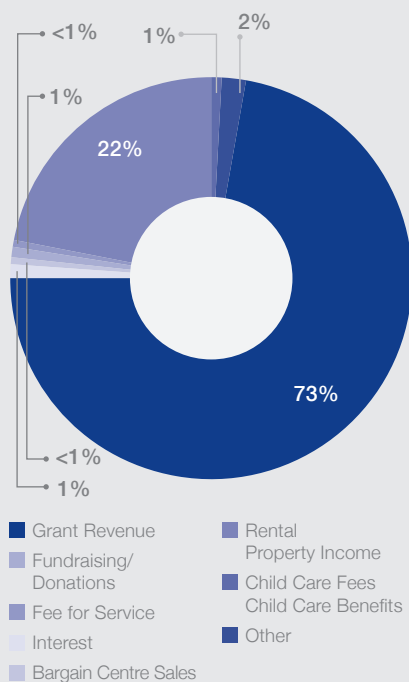
A number of key performance indicators for our housing program have been developed and monitored in relation to our vacancy rates and rent arrears. The vacancy rates in our mining towns west of Rockhampton have had a financial impact on the capacity to generate revenue, as the slowing down of the mines has seen the rental market decline with supply significantly outweighing demand.

The 2013/2014 financial year has also seen AnglicareCQ obtain registration as a tier 2 housing provider under the National Regulatory System for Community Housing. This registration underpins our continued role as a community housing provider and will enable the organisation to meet the tender requirements for housing stock transfer by the Queensland Government. There is uncertainty in regards to when the tender will be made available and how the stock transfer will take place, but AnglicareCQ is in a reasonably sound position to meet those requirements. The organisation also obtained certification under Human Quality Services Framework, which provides a good platform to meet the continuing recommissioning by the Queensland Government of a number of programs.

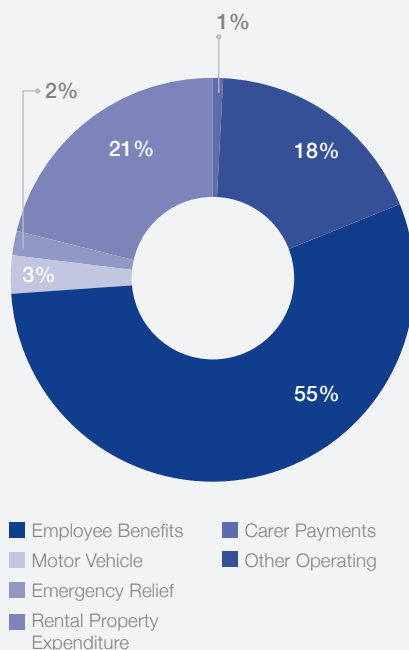
The 2014/2015 financial year will continue to see a small amount of growth in housing around the NRAS portfolio with the overall financial position of AnglicareCQ remaining sound.

**Lance Laphorn CPA**  
**FINANCE MANAGER**

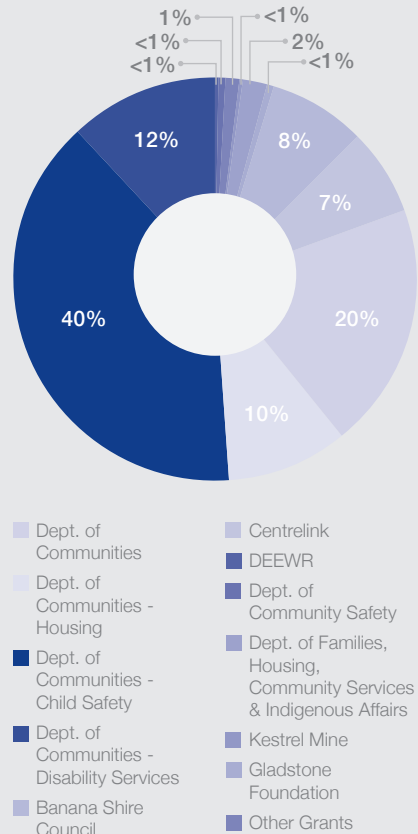
## REVENUE



## EXPENDITURE



## GRANT REVENUE BY FUNDING PARTNER





## FINANCIAL INFORMATION

COMPARATIVE TABLE				
REVENUE	2012/2013		2013/2014	
Grant Revenue	\$10,302,052.00		\$11,473,295.00	
Fundraising/Donations	\$76,269.00		\$38,788.00	
Fee for Service	\$27,546.00		\$6,657.00	
Interest	\$114,294.00		\$122,934.00	
Bargain Centre Sales	\$53,054.00		\$60,734.00	
Rental Property Income	\$3,090,463.00		\$3,288,581.00	
Child Care Fees Child Care Benefits	\$160,542.00		\$114,858.00	
Other	\$227,820.00		\$307,298.00	
EXPENDITURE	2012/2013		2013/2014	
Employee Benefits	\$8,146,322.00		\$8,240,204.00	
Motor Vehicle	\$484,985.00		\$455,589.00	
Emergency Relief	\$242,143.00		\$190,635.00	
Rental Property Expenditure	\$3,050,494.00		\$3,284,082.00	
Carer Payments	\$142,074.00		\$94,413.00	
Other Operating	\$2,720,116.00		\$2,537,883.00	
FUNDING PARTNERS	2012/2013	PERCENTAGE	2013/2014	PERCENTAGE
Department of Communities	\$2,458,175.00	23.86%	\$2,238,812.00	19.51%
Department of Communities - Housing	\$1,072,576.19	10.41%	\$1,153,330.50	10.05%
Department of Communities - Child Safety	\$4,542,598.00	44.09%	\$4,629,489.00	40.35%
Department of Communities - Disability Services	\$1,619,240.06	15.72%	\$1,331,485.45	11.61%
Banana Shire Council	\$7,487.90	0.07%	\$20,447.85	0.18%
Centrelink	\$46,678.44	0.45%	\$47,850.36	0.42%
DEEWR	\$52,898.41	0.51%	\$34,209.51	0.30%
Department of Community Safety	\$115,001.73	1.12%	\$-	0.00%
Department of Families, Housing, Community Services & Indigenous Affairs	\$266,711.00	2.59%	\$237,661.00	2.07%
Kestrel Mine	\$27,272.73	0.26%	\$2,136.36	0.02%
Gladstone Foundation	\$-	0.00%	\$929,720.00	8.10%
Other Grants	\$93,412.54	0.91%	\$848,152.97	7.39%
	<b>\$10,302,052.00</b>	<b>100.00%</b>	<b>\$11,473,295.00</b>	<b>100.00%</b>

## CONTACT US

### BARCOLDINE

**A.** 82 Ash Street  
**P.** (07) 4651 2161

### BILOELA

**A.** 79 Kariboe Street  
**P.** (07) 4992 2421

### BLACKWATER

**A.** 14 Wey Street  
**P.** (07) 4982 6535

### EMERALD

**A.** 44 School Lane  
**P.** (07) 4982 4062

### GLADSTONE

**A.** 50 Young Street  
**P.** (07) 4972 8220

### LONGREACH

**A.** 15 Pelican Street  
**P.** (07) 4658 0431

### MOURA

**A.** Shop 2, Lot 3 Marshall Street  
**P.** (07) 4997 3473  
(open 9am-1:30pm Tuesday  
and Thursday)

### ROCKHAMPTON

**Housing, foster and kinship  
care, and emergency relief:**

**A.** 164 Musgrave Street  
**P.** (07) 4927 8200

**Counselling and community  
support programs:**

**A.** Level 1, 14 Fitzroy St  
**P.** (07) 4930 1500

**Mental health services:**

**A.** Ground floor, 14 Fitzroy St  
**P.** (07) 4930 1550

**Bargain Store:**

**A.** 193 Denison Street  
**P.** (07) 4927 5269  
(open 9am-3pm weekdays)

**Management, administration,  
finance and donations:**

**A.** Level 2, 212 Quay Street  
**P.** (07) 4999 2500

### WINTON

**A.** 75 Elderslie Street  
**P.** (07) 4657 1734